

## Telephony as a service



TaaS allows you to make telephone calls via the internet replacing the need for traditional landlines and costly telecoms infrastructure.

The BIC will host and maintain your telecoms infrastructure so your business will benefit from a cost-effective, reliable and secure communications environment via deskphone or mobile device allowing access from anywhere.

PRICING	<b>Lite</b> £15 device/month	<b>Standard</b> £17.50 device/month	Advanced £20 device/month
Minutes & Numbers			
UK local & national	unlimited	unlimited	unlimited
UK mobile	unlimited	unlimited	unlimited
International		unlimited	unlimited
Dedicated direct dial*	•	•	•
Phone & Apps			
Mobile app (iOS & Android) or desk phone	•	•	•
Call Handling			
Music on hold	•	•	•
Ring groups	•	•	•
Voicemail to email	•	•	•
Announcements (menus)		•	•
Call queues		•	•
Call Management			
Audio conferencing	•	•	•
Time of day control		•	•
Call recording			•
Exclusions			
084x, 087x, 09x, & 118 Access charge of 11ppm plus provider's service charge + 2p connection charge, ex VAT. Certain "special" call types, including but not limited to, some 118 and 09 and 07 numbers may have an alternative connection charge.	•	•	•

<sup>\*</sup> One UK number per account - Additional numbers available at £2 per month.